

# OG&E SmartHours Program

## Top Performer Incentive Terms & Conditions – Residential

During the 2026 Summer Season (June 1 – September 30), qualifying Oklahoma residential customers on a SmartHours rate plan have the opportunity to earn a top performer incentive for achieving a greater reduction of their electricity use during targeted peak hours than other SmartHours customers, relative to each customer’s own “baseline” off-peak energy use (detail below).

Eligible customers must:

- Be an OG&E Oklahoma customer enrolled on a SmartHours Daily (VPP) or SmartHours Fixed (TOU) rate plan on or before September 30, 2026. SmartHours Fixed customers who are also billed under OG&E’s Net Energy Billing Option (NEBO), and SmartHours Overnight (EV-TOU) customers are not eligible for the SmartHours top performer incentive.
- Maintain an active and continuous OG&E Oklahoma residential customer account in good standing to which a bill credit may be applied.
- Qualify as a “top performer” according to the following calculations performed by the Program Administrator using hourly or sub-hourly electricity usage data at the end of the 2026 Summer Season:
  - o The **average off-peak energy demand in kilowatts (kW)** for each customer is equal to the sum of the hourly energy use (kWh) for all off-peak hours, divided by the total number of off-peak hours in the 2026 Summer Season\*.
  - o The **average peak energy demand in kilowatts (kW)** for each customer is equal to the sum of the hourly energy use (kWh) for:
    - all Critical Event hours, divided by the total number of Critical Event hours in the 2026 Summer Season, for SmartHours Daily customers.
    - all peak hours, divided by the total number of peak hours in the 2026 Summer Season, for SmartHours Fixed customers.
  - o **The performance score** is equal to the average off-peak energy demand (kW) divided by the average peak energy demand (kW).
  - o **Top performers** are those customers with the highest performance scores - specifically, the top 20,000 of scores (approximately, top 20%) among all eligible customers - reflecting the greatest reduction in energy use during targeted peak hours, relative to each customer’s own off-peak energy use.

The top performer incentive is a one-time payment equal to **\$15 per qualifying customer account**. Qualifying customers will be determined, at all times in OG&E’s sole discretion, based on an evaluation conducted by the Program Administrator at the conclusion of the 2026 Summer Season. Final review and approval of top performer incentives will be conducted on or before October 31, 2026.

Top performer incentive payments shall be issued after the 2026 Summer Season, to customers who meet eligibility criteria above. Payment to qualifying customers will be made in the form of a bill credit. All terms and conditions related to the OG&E SmartHours Program shall remain in full force. The Top Performer Incentive Terms & Conditions shall be supplemental. If any conflicts exist between the terms and conditions related to the OG&E SmartHours Program and this Top Performer Incentive Terms & Conditions, the terms of this Top Performer Incentive agreement shall govern.